



## *MAZDA DEALER EMAIL*

*zoom-zoom*

*zoom-zoom*

*zoom-zoom*

October 28, 2015

Attention: Mazda Service and Parts Managers

Subject: Safety Recalls 7914J and 8215F - Takata Driver Air Bag Inflator

Effective October 30, 2015, Interim Recall 7914J, for the Takata Driver Air Bag Inflator will be "closed". Also, effective October 28<sup>th</sup>, repair part GKYA-57-K80 will no longer be available for orders. **Do not perform any Recall 7914J repairs after October 30<sup>th</sup>. Warranty claims for 7914J repairs performed after October 30<sup>th</sup> will be rejected.**

If you have a vehicle at your dealership that could not be repaired under 7914J by the close of business October 30<sup>th</sup>, offer the customer a rental/loaner vehicle and return the unused GKYA-57-K80 inflator through the unused parts collection process.

The second week of November, Recall 8215F will be launched to replace Recall 7914J. All vehicles involved in the 7914J will need to have the new, modified inflator (permanent remedy part) installed, even if they were already repaired under 7914J.

Permanent remedy parts for 8215F will initially be available only for vehicles in High Absolute Humidity (HAH) states of Florida, Hawaii, Texas, Alabama, Mississippi, Georgia, and Louisiana that have not had interim repair 7914J completed. Recall 8215F will display OPEN in eMDCS for those VINs. As we obtain additional parts in the next couple of months, owners will be notified in waves.

Interim replacement part GKYA-57-K80 under Recall 7914J should be immediately removed from your parts inventory and are no longer available. Installing GKYA-57-K80 after October 30, 2015 will result in claim denial and possible fines or other penalties imposed by NHTSA. Recall 8215F will have new part numbers.

### **PARTS COLLECTION FOR P/N GKYA-57-K80**

Due to discrepancies between actual dealer inventory counts and the counts shown in DMS, Mazda is revising the collection process for NON-USED GKYA-57-K80 inflators.

**Please immediately update your DMS inventory to include every piece of GKYA-57-K80 units at your dealership. Your DMS inventory needs to be completely accurate by close of business on Friday, October 30<sup>th</sup>.** Mazda will use the updated and accurate counts from your DMS inventory to provide additional shipping material if needed.

In the meantime, you do not need to contact Takata for additional shipping material. Mazda will use the updated DMS counts to provide the needed shipping material to your dealership.

Additionally, the counts from DMS will be used to process your dealership's credit for returned, non-used inflators. Mazda will not provide a credit for stock that was not in DMS by October 31<sup>st</sup>.

## **CUSTOMER NOTIFICATIONS**

The week of November 11, 2015, owners in High Absolute Humidity (HAH) states that have not had interim repair 7914J completed will be notified by mail of permanent remedy parts availability and instructed to bring their vehicle in for the permanent repair. As additional parts become available, owners in other areas will be notified.

Between October 31st and launch of recall 8215F, in HAH states, rental/loaner vehicles should be offered to owners of vehicles that have recall 8215F in OPEN status in eMDCS. The rental claim must be sent to your DSM if the vehicle is under 7 years/100K miles. If the vehicle is over 7 years or 100K miles, the claim must be sent to your RCSPM.

Please request customers outside HAH areas to wait until they are notified by mail that 8215F parts are available for their vehicle.

## **WARRANTY CLAIMS FOR 7914J**

Safety Recall 7914J will not display on eMDCS after 10/30/2015, and 7914J repairs should not be performed after that date. If you have any outstanding claims for 7914J repairs that were performed before the cutoff date of October 30, 2015, please submit those 7914J claims promptly. Claims for 7914J process numbers will not be accepted after 12/30/2015.

We appreciate your continued support.

Mazda Technical Services